



## **X 36 Falcon**

### **PRIVACY POLICY**

X 36 Falcon respects the privacy of individuals visiting its website.

We understand the importance of protecting user information and to this end we have developed this privacy policy. By using this website users accept the components of this policy.

If you do not accept our privacy policy, please do not use the X 36 Falcon website.

#### **REGARDING USER INFORMATION**

We collect two types of information from users visiting the X 36 Falcon website :

1. Information you input yourself
2. Information that is collected by website software (automatically)

Users input their contact information into X 36 Falcon's input forms so that we may contact you.

When you enter your details, we store your communication and E mails internally and process them to respond to your requests. We never forward this information to any third party. We respond directly to you.

A users personal contact information such as their name, address, telephone number and e-mail address are stored in our online database. We do not share or sell any of this user contact information.

The information shared with us concerning a business issue or a possible alliance is processed differently from information shared in a non – business communication. Business communication is processed and sent to the relevant design team for execution. Necessary action is then taken including contacting the concerned party sending the request so as to close the loop.



Non-business communication such as sharing of views or requests for meetings are addressed as per the type of request.

Some information is also collected automatically by the website software. This includes the internet Protocol (“IP”) address of the users computer and the web pages visited or downloaded. A users IP address is often linked to their telecom service provider or company portal and it is stored by us for later review by our marketing and business development team which works with google analytics or stat-counter.

X 36 falcon uses this information for the purpose of monitoring website performance and for determining customer service requirements.

#### Processing of Cookies :

When you visit X 36 Falcon, the website software sends a few cookies to your computer to identify your browser and to collect other information regarding the onsite experience that users such as yourself are getting.

We use the cookies for improving the performance of our website and nothing more. Our only purpose is to improve the experience of our customers and in thinking up ways to serve them better.

#### Business Enquiries :

In the case of business enquiries, if we feel that there is a need to bring in our partners on the falcon design network, then we share business information and details of potential customers with members of the falcon design network. In this, we have an understanding with our partners that they will treat user information obtained from us at least as protectively as they treat information from their other clients.

#### Legal Requirements and Govt. requests :

X 36 Falcon complies with all relevant legal and Govt. regulations. If there is an enquiry from the regulatory agencies then all relevant user information will be shared with the Govt. in each country in which we operate in accordance with the local law.



## Hacking and computer virus related incidents :

Given the rising cyber crime and computer hacking incidents around the world we cannot ensure that information provided to us will not be compromised due to cyber related incidents.

Therefore we cannot guarantee that the care we take under this privacy policy will protect confidential information at all times. It is due to this that we request that only the most necessary information should be shared online by users. What we can however say is that we use standard industry practices to protect user privacy and that to that extent all the information you give us will be treated as private to the best of our ability.

## **CHANGES TO THIS PRIVACY POLICY**

This privacy policy will change as required from time to time in line with extant industry standards. We however expect the changes, if any, to be minor.

## **CONTACT INFORMATION**

Our registered address is:

X 36 Falcon Design, A – 2, Dattaguru CHS, Deonar Village Road, Deonar, Mumbai – 400 088, India Telephone: (00-91-22- 27707623) Mobile : (00-91- 7045414679) Email : [ashish@x36falcon.com](mailto:ashish@x36falcon.com)

If you have any questions regarding this Privacy Policy, please contact X 36 Falcon at [ashish@x36falcon.com](mailto:ashish@x36falcon.com)

This privacy policy was last updated on October 06, 2017.